



MyAccessstoHousingTO

**Access to Housing
July 7, 2021**

Session Overview

- Summary of changes
- Registration process for eligible RGI applicants
- Application Interface
- Applicant resources



Summary of Changes

- Rent-Geared-to-Income application moved online
- Priority applications can be downloaded on www.toronto.ca/accesstohousing & uploaded to the portal
- Applicants will need to provide a Notice of Assessment in order to accept a housing offer, and will be requested to submit it annually
- Communications from Access to Housing will happen through the portal, and email notifications (no more paper mail)

Registration: Mail out to applicants

Date **ACTION REQUIRED**

{Insert First Last Name}

{Insert Full Address from RENTCafé}

{Insert Application Code from RENTCafé}

Dear {Insert First, Last name from RENTCafé}

This letter is to notify you that your application to the centralized waiting list for rent-geared-to-income has been moved to a new online waitlist management system and applicant portal called [MyAccesstoHousingTO](#). Your position on the waitlist has not changed.

The following actions are required of your household for your file to remain active.

1. Go to www.toronto.ca/accesstohousing and go to the "[MyAccesstoHousingTO](#)" section.
2. Register using the Application Code listed below, and click on "I have a registration code". You will be required to enter your email address and future communications about your application will be sent electronically.

{ Application Code }

3. Review the information in each section of your application to make sure it is correct.
4. For each household member, upload the following in the "documents" section:
 - a valid Canadian status document (all household members)
 - most recent Notice of Assessment for (all household members over 16 years of age)

- All applicants on the waiting list will receive a letter from July 20–November 30 2021 with their unique Registration Code (Application Code). The Schedule is posted on toronto.ca/accesstohousing
- Housing Help agencies, Community Partners and shelters can also provide the code
- Actions required upon login:
 - Review application information
 - Review Building Selections
 - Upload NOA
 - E-sign Consent and Declaration

Registration: Access the applicant portal through [Toronto.ca/accesstohousing](https://toronto.ca/accesstohousing)



The screenshot shows the top navigation bar of the City of Toronto website. On the left is the City of Toronto logo. To its right is a search bar with a magnifying glass icon, and buttons for font size adjustment (A+ and A-). Further right is a yellow button labeled "I want to..." with a dropdown arrow. Below the search bar are five main navigation categories: "Services & Payments", "Community & People", "Business & Economy", "Explore & Enjoy", and "City Government". Below these categories is a breadcrumb trail: "City of Toronto / Community & People / Financial & Employment Support / Housing Support / Rent-Geared-to-Income Subsidy".

Rent-Geared-to-Income Subsidy

Share  Print 

The City has launched MyAccesstoHousingTO, a new online application portal for households applying for or managing their existing application for Rent-Geared-to-Income housing. Applicants who are already on the Centralized Waiting List will need a unique code to log in, which is being sent in the mail between July and November.

[Log in to My Access to Housing Toronto](#)

Contact Information

Application Support Centre
Telephone: 416-338-8888

Central Intake
Call if you need emergency shelter.
Telephone: 416-338-4766

Rent-Geared-to-Income (RGI), or subsidized housing, is made available by the City of Toronto to make rent affordable for households. In most cases, the rent at a subsidized unit is 30 per cent of a household's total monthly income before taxes and adjustments. If you receive social assistance the rent is based on the rent benefit set by the Ontario

Related Information

View the mailing schedule on toronto.ca/accesstohousing

MyAccesstoHousingTO Registration Code Mailing Schedule

If you are already on the Centralized Waiting List, you will receive your code by mail between July 20 and November 30. See below for the estimated mailing schedule. **Please note that actual delivery dates may vary by up to two weeks.**

Application Type	Application Date	Estimated Delivery Date
Special Priority Program (SPP) Applicants	Any Date	July 20, 2021
Terminally Ill Applicants		
Disadvantaged Applicants (People Experiencing Homelessness, Vulnerable Families, Youth)	1994-2017	July 20, 2021
	2018-2019	July 27, 2021
	2020	August 3, 2021
	2021	August 10, 2021
	1977-1999	July 20, 2021
	2000-2004	July 27, 2021

Video tutorial on how to register on toronto.ca/accesstohousing

Need Help?

Watch the video tutorial below to learn how to complete your MyAccesstoHousingTO registration.

Register for the new MyAccesstoHousingTO portal for Rent-Geared-to-Income Hou... Watch later Share

www.toronto.ca/accesstohousing

My Access to Housing Toronto Login

Email

Password

[Forgot password?](#)
[Click here to register](#)

Login

About this Account:

You can use this service to report changes or get information about your Rent-Geared-to-Income application with the City of Toronto.

To use this service you need to:

- Have an email address
- Already have an application on the Centralized Waiting List

Or

- Have the documents and information you need to apply

[Accessibility for Ontarians with Disabilities Act \(AODA\) - alternate options for form](#)

For more assistance, see the [Need Help](#) section of this web page.

For free access to a computer or Wi-Fi, visit your local [Toronto Public Library](#).

Applicant Portal



My Access to Housing Toronto Login

Email

Password

[Forgot password?](#)
[Click here to register](#)

About this Account:

You can use this service to report changes or get information about your Rent-Geared-to-Income application with the City of Toronto.

To use this service you need to:

- Have an email address
 - Already have an application on the Centralized Waiting List
- Or**
- Have the documents and information you need to apply

Accessibility for Ontarians with Disabilities Act (AODA) – alternate options for form completion are available upon request by contacting Access to Housing resource center at [416-338-8888](tel:416-338-8888)

Applicant Portal

My Application

Application Progress 0%

[Applications](#) | [My Account](#) ▾

Applicant

Co-Applicant

Other Members

Income and Assets

Line 23600

Source of Income

Registered Disability Savings Plan

Other Income(s)

Domestic Abuse/Human Trafficking

Homelessness

Terminally Ill

Accessibility

Documents

Sign and Submit

Application Status

Review Mail

* Required field

Household Information

To process your application, we require information about all household members. The Primary Applicant will be the main contact person for the application. Remember to click "Next" at the end of each page.

[Personal](#)

[Address](#)

[Contact](#)

[Alternate Contacts](#)

[Other Questions](#)

Primary Applicant Details

Check this box if First Name and Last Name do not apply to you because you have either a registered Birth Certificate or Change of Name Certificate bearing a Single Name. If you check this box, you will be prompted to enter only a single name below.

First Name *

Ola

First name should be listed as they appear on the status documents.

Supports available to applicants

- **Visit our website:** www.toronto.ca/accesstohousing
 - Video “How to Register”
 - Tax Clinic search tool
 - Applicant Guide (Coming soon)
- **Housing Help Centres & Community Agency Partners**
 - Drop-in and/or appointment services available
 - All Housing Help Centres & Partners can provide registration codes
- **Application Support Centre (416-338-8888)**
 - Support in starting applications over the phone, or guiding applicants to self-serve
- **Toronto Public Library locations**
 - Staff trained on new system, and to support in registration/ providing access to 1-hour bookings for applicants

Thank you!
Q&A

