

Homelessness & Seniors – Filling the Gap June 2022

Centre of Excellence Presentation

LOFT

VISION

Together, we can all live successfully in our community.

MISSION

To help people achieve their optimal health and well-being in the community, LOFT offers unwavering support and hope.

VALUES

Compassion, Collaboration and Community delivered with Dignity, Innovation and Excellence

BY THE NUMBERS*



Staff



461,000

Supportive Interactions

with Clients



9,500

Served

(from youth

to seniors)





1,733

Housing Units

679

Clients transitioned from hospitals to the community or long-term care

Supportive Housing

Affordable supportive housing tailored to clients' needs.

Specialized Services

Innovative programs support clients
living with HIV/AIDS, members of
the LGBT2SQ community, and those
experiencing dementia-related behaviours.
Excellence in successfully transitioning
individuals facing homelessness from
hospital to the community.



Community Support Services

Assistance with daily activities, health care system navigation and crisis management for clients living in their own home.

Leading Complex Mental Health Support

Training and education, with a focus on mental health and addiction, to long-term care homes, community agencies and hospitals. Expertise and support to organizations assisting people with dementia and other cognitive challenges.

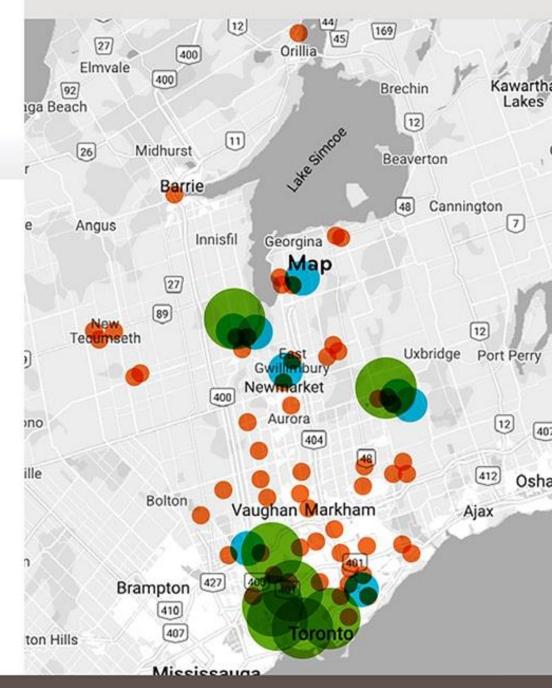
HOUSING AND SERVICE HUB LOCATIONS

Number of housing sites and service hubs by numbers served

61-100+



5-30



FINANCIAL POSITION*

Total Revenue

\$55.3 MILLION

Operating Expenses



- -
- 21% Operating costs

• 74% - Salaries & benefits

• 5% - Administration

Sources



- 85% Government funding6% Municipal
 - 66% Ontario Health
- 4% Charitable donations

• 11% - Client contributions

* Data from Fiscal Year 2020-21



Seniors Services

LOFT Seniors Services has been a leader for more than 30 years, providing specialized, communitybased housing and support services to vulnerable and at-risk seniors with complex challenges including mental or physical health issues, addictions, behavioural challenges, dementia, absence of family support, social isolation, cultural dislocation and poverty.



Type of Seniors Services Offered at LOFT

- Specialized Assisted Living Services
- ALC Transitional Housing & Support
- Specialized PSW Services
- Seniors Crisis Services
- Psychogeriatric Case Management
- Behavioural Supports



LOFT Specialized Seniors Services

LOFT offers a range of integrated services to support 2400+ seniors annually living with social determinants of health, addictions, cognitive, serious mental health and physical health challenges.

Behavior Support Transition Resource Team

Develop Behaviour Support and Transition Plans to facilitate successful transitions from hospital to the community or LTC

Behaviour Support Services

Support for seniors with responsive behaviours and their care partners via mobile teams in the community and LTC.

Seniors Crisis Service Initiative (SCSI)

An integrated service supporting, seniors, family members, providers or friends call a helpline and the crisis team is dispatched 365 days per year

Specialized Personal Support Services

"Spoked out" specialized personal support services for seniors in the community living with dementia, responsive behaviours, mental health and addiction challenges

Integrated Psychogeriatric Outreach Program (IPOP)

Assessment, treatment planning and education for older adults experiencing dementia, mental health and addiction challenges and their caregivers in York Region and South Simcoe.

Specialized Assisted Living

Provided by an accredited Mental Health and Addiction/ Community Support Service Organization

- Psychogeriatric case management and care coordination
- ✓ Specialized PSW Services
- ✓ Navigate social services and health care systems
- ✓ Connect with health care providers
- ✓ Escorts to appointments
- Assistance with bathing and personal hygiene, incontinence care, housekeeping, meals and more
- ✓ Medication support
- Assistance learning or re-learning basic life skills
- ✓ Collaboration with Home and Community Care
- Structured social activities such as outings, wellness groups and holiday celebrations to reduce feelings of isolation

Back-to-Home

Transitional Support

Reintegration Units

Short-term
housing and
specialized
assisted living
support to
expedite and
improve
transitions from
ALC beds in
hospital to a
sustainable
home



LOFT Community Services

Holistic services focusing on Complexity in seniors care including:

- Social determinants of health
- Landlord/tenant considerations
- Mental health
- Addiction(Harm reduction/client led recovery)
- Chronic health concerns
- Dementia
- Integrated behavioural supports





LOFT Community Services

- Working towards an integrated health and social service system
- Health/social service System navigation with population that has histories of being stigmatized
- Right place of care and transitions (Ed diversion/avoiding eviction/discharge to shelter/LTC)
- ALC transitions- lessons learned and gaps identified









Leader in ALC Transitions

As a leader in ALC transitions, LOFT understands the critical need to support clients in finding a home to live safely with dignity in the community.

Achieving this includes:

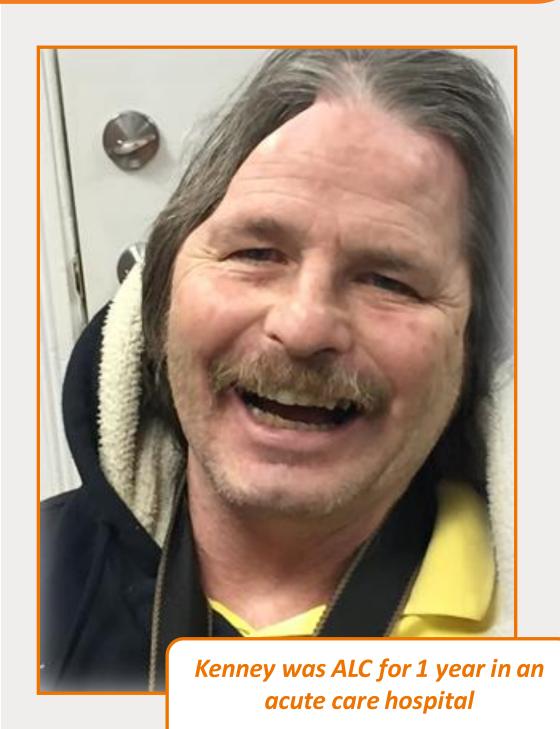
- Deep understanding of complex clients
- Building on relationships to breed a higher standard of care
- Moving away from rigid targets, timelines and processes
- Tailored efforts and approaches
- Innovative and creative support based on client needs

CARE





The PATH Home



Service Description

- Short-term transitional Specialized Assisted living support for older adults or seniors designated Alternative Level of Care (ALC)
- Specialize in supporting vulnerable older adults with complex physical health challenges, mental health challenges, addiction or cognitive impairment
- 24/7 Specialized Assisted Living/Supportive Housing Services
- Dietary Services
- Life Enrichment Services
- Psychogeriatric Case Management care coordination, crisis intervention, system navigation and client advocacy to support individuals to transition to their permanent home

St. Anne's Place offers a home for retirees with complex health issues — and often nowhere else to go

"The first thing we say to people is you have come to the right place and sadly most people don't often hear that," says LOFT Community Services CEO.



By Emily Mathieu Affordable Housing Reporter A Tue., June 11, 2019 | © 5 min. read

READ THE CONVERSATION





Thank You



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